

Lako House Cancellation policy (As of 01 Nov 2017)

Highly Recommended: For what ever reason and to avoid issues surrounding your group's need to make last minute changes and/or cancellation of your Lako House reserved dates, your flights etc., Lako House does **HIGHLY** recommend looking into and procuring **'Trip Cancellation Insurance'**. Such coverage is offered through many different insurance providers and can be found via a simple internet search for: "Trip Cancellation Insurance" ... [For example, via google, click on the link: <http://www.google.com/search?hl=ja&q=trip+cancellation+insurance&lr=>]

Cancellation of a Low Season Booking:

10% standard rate booking cancellation charge for any cancellation up to 92 days before check-in
25% standard rate booking cancellation charge for any cancellation 91 to 62 days before check-in
50% standard rate booking cancellation charge for any cancellation 61 to 46 days before check-in
75% standard rate booking cancellation charge for any cancellation 45 to 32 days before check-in
85% discount rate booking cancellation charge for any cancellation 31 to 16 days before check-in
100% discount rate booking cancellation charge for any cancellation 15 days before check-in

Cancellation of a High Season and/or Highly discounted rate booking:

15% standard rate booking cancellation charge for any cancellation up to 92 days before check-in
30% standard rate booking cancellation charge for any cancellation 91 to 62 days before check-in
60% standard rate booking cancellation charge for any cancellation 61 to 46 days before check-in
85% standard rate booking cancellation charge for any cancellation 45 to 32 days before check-in
100% discount rate booking cancellation charge for any cancellation 31 days before check-in

Cancellation of a Peak Season booking:

20% standard rate booking cancellation charge for any cancellation up to 92 days before check-in
40% standard rate booking cancellation charge for any cancellation 91 to 62 days before check-in
80% standard rate booking cancellation charge for any cancellation 61 to 46 days before check-in
100% discount rate booking cancellation charge for any cancellation 45 days before check-in

Future Booking Credit: 50% of any monies paid to Lako House for cancellation charges can be applied toward any rebooking to Lako House within 8-months of the check-in date (*direct bookings only*).

Replacement Booking: Any replacement (same) days booked by a different party for days that were cancelled previously will be credited back to the original guest who cancelled, less a one time 5% charge.

Disclaimer: The booking party is advised to carefully review the cancellation policy as also detailed in the guest-signed Lako House reservation paperwork ... *In respect to uncompleted / unconfirmed reservation bookings, Lako House reserves the right to change its policies at any time.*

➔ To review the most recent policy, please see our website link at (PDF file): <http://www.lakohouse.com/cancel.pdf>